



Professional Computer Systems, Co.

Professional Computer Systems, Co.
3710 Timberline Drive
Denison, IA 51442
712-263-3106
www.pcsc.com

Utilit-e Connect
General Service Orders
Setup and Use

Tuesday, December 14, 2010

Course Location:
Webinar

Course Schedule:
The class begins at 1:00 PM CST and ends
approximately at 3:00 PM CST.

Register one of the following ways:

- Call Dana at PCS - 712-263-3106
Fax this form to PCS at 712-263-8145 Attn: Dana
E-mail to danai@pcsc.com
Register online at:
http://www.pcsc.com/productSupport/classRegistration.asp

Class Description:

General Service Orders (GSO's) provides an
electronic means to communicate and monitor
various work requests. These requests may originate
from a customer via the phone, in person or through
the Internet. GSO's are also a great tool to
communicate and monitor internal efforts. Various
utilities are utilizing GSO's to manage the following
types of activities - tree trimming requests, high bill
complaints, voltage check, service upgrades, or letter
of credit, etc. This class will not only show how to
use GSO's but it will also teach the user how to
setup new GSO types tailored to fit the utility's
needs.

Prerequisite:

Knowledgeable in Utilit-e Connect basic
functionalities including service orders (e.g., read
outs and read ins).

Registration fee is included with the Annual Support
Agreement.

Fill out this form and fax back to PCS at 712-263-8145 or send via mail - PCS - PO Box 116 - Denison, IA 51442

Please register the following person(s) for the Utilit-e Connect General Service Orders Setup and Use class on
December 14, 2010. Registration fee is included with the Annual Support Agreement.

Name: \_\_\_\_\_

Number of attendees: \_\_\_\_\_

\_\_\_\_\_

Remote access requested: \_\_\_\_\_

E-mail: \_\_\_\_\_

Utility: \_\_\_\_\_

Phone: \_\_\_\_\_

Upon receiving the registration request a confirmation will be sent.



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