



# PCS *Utilit-e* Solutions

PCS offers **Utilit-e** Solutions, a suite of premier products for the utility industry. The Suite includes: **Utilit-e Insight**, a comprehensive Financial Accounting solution, **Utilit-e Connect**, a Customer Information System (CIS) and Billing application, **Utilit-e Online**, a web-based customer and employee portal, and **Utilit-e Central**, an application hosting service.



## Financial Accounting

**Utilit-e Insight** is a powerful accounting and financial information management solution written specifically for the utility industry. **Utilit-e Insight** brings a new dimension to fund accounting and activity based cost accounting, where transactions are integrated throughout the modules and entries are automatically posted where appropriate, forcing funds to be balanced. **Insight** includes the following modules:

- Accounts Payable
- Accounts Receivable
- Capital Credits
- Cash Manager
- Fixed Assets
- General Ledger
- Inventory
- Plant Assets
- Project Costing
- Purchasing
- Payroll
- Point of Sale
- Transportation
- Unclaimed Property
- Work Orders



## Customer Billing & CIS

**Utilit-e Connect** is an all encompassing customer information (CIS) / billing application capable of accommodating the needs of large and small utilities. **Connect** provides for the capability to bill for a myriad of services including electric, water, sewer, propane, long distance telephone, internet, cable, trash, and security lights. **Connect** includes the following modules:

- Billing
- Cashiering
- Customer Service
- Credit & Collection
- Device Management
- Integrated Messaging
- Location Management
- Monthly Processing
- PCS Interface Engine
- Prepay
- Service Orders
- Statement Generation



## Customer & Employee Portal

Web-based and mobile solutions are becoming more common all of the time. It's fast, convenient, secure and empowers the user by providing access to information from almost anywhere and anytime. Customers can view account information and transact business, employees can view payroll information and enter time. All of this is available 24 hours a day 365 days per year. Online modules include:

- Customer Web Portal
- Mobile Customer Access
- Employee Web Portal
- Employee Time Entry
- Employee Accessible Documents



## Application Hosting

Many leading-edge software companies are providing solutions from high-tech facilities called hosting centers. The hosting center provides applications from a remote server then distributes these applications to the utility over a high speed **connection** such as the Internet or dedicated communication line. These applications then operate from a browser or other thin client connection. PCS provides a world-class hosting service for all applications, plus several IT solutions including:

- Hosting Services
- Disaster Recovery Services
- IT Consulting
- Continuous Data Backups
- Managed Workplace
- Hardware Support Services



# PCS Partners

Filling in the pieces of the Smart Grid puzzle.

|               |  |  |
|---------------|--|--|
| <b>AMI</b>    | <b>Automated Metering Infrastructure</b><br>• Landis+Gyr, Eaton, Sensus, Aclara, Itron, Tantalus |  |
| <b>BC</b>     | <b>Bar Coding/ Wireless Warehouse Management</b><br>• ID Solutions                               |  |
| <b>BP</b>     | <b>Bill Printing</b><br>• Wright Imaging, Dairyland, Total Billings, SSRP Solutions              |  |
| <b>CH</b>     | <b>Call Handling</b><br>• Cooperative Response Center, Milsoft, GridFirst                        |  |
| <b>Credit</b> | <b>Credit Checking and Collections</b><br>• ONLINE Utility Exchange                              |  |
| <b>DR/DA</b>  | <b>Demand Response/Distribution Automation</b><br>• Eaton  |  |
| <b>GIS</b>    | <b>Geographic Information Systems</b><br>• Fisher Utility Systems, Milsoft, Futura               |  |
| <b>IVR</b>    | <b>Interactive Voice Response</b><br>• Milsoft, dataVoice  |  |
| <b>MDM</b>    | <b>Meter Data Management</b><br>• UtiliSmart Corporation   |  |
| <b>OMS</b>    | <b>Outage Management Systems</b><br>• Milsoft, dataVoice   |  |
| <b>PAY</b>    | <b>Credit Card &amp; e-Check Processing</b><br>• Payment Service Network                         |  |
| <b>RP</b>     | <b>Remittance Processing</b><br>• ProfitStars  |  |
| <b>SK</b>     | <b>Staking</b><br>• GeoDigital, Milsoft, Futura, Terra Spatial, Trimble                          |  |

PCS Smart Grid Solutions for Utilities

